



Patient Rights & Responsibilities

Patient Rights

You have the right to information, at the time of entry into the health care system, about the hospital's patient rights policy and mechanism for the initiation, review, and when possible, resolution of patient complaints concerning the quality of care. The Hospital Supervisor may be contacted for complaints or grievances through the hospital operator.

You have the right to participate in the development and implementation of your plan of care

- to be informed of your health status
- to be involved in care planning and treatment
- to request or refuse treatment
- to formulate Advance Directives
- to have practitioners and staff provide care that is consistent with your Directives

You have the right to personal privacy and confidentiality of your medical record in accordance with HIPAA regulations.

You have the right to receive care from competent staff in a safe setting, free from environmental hazards.

You have the right to be free from all forms of abuse and harassment.

You have the right to access medical record information within a reasonable time frame with a signed authorization form available upon request.

You have the right to be free from both physical restraints and drugs used as a restraint. This means that restraints will only be used when necessary and not used as coercion, discipline, convenience, or retaliation.

You have the right to be informed of pain management and options for pain control.

You have the right to access family members, friends or others to be present for support as needed and appropriate.

Patient Responsibilities

All patients have the responsibility to provide, to the best of their knowledge, accurate and complete information about complaints, past illnesses, hospitalizations, medications, and other matters relating to their health. They have the responsibility to report unexpected changes in condition to their physician and/or nurse. Patients are responsible for making it known whether they clearly understand the treatment plan and what is expected.

All patients are responsible for following the treatment plan recommended by the physician. This may include following the instructions of caregivers as they carry out the plan of care and enforce hospital rules and regulations. The patients are responsible for keeping appointments and, when they are unable to do so for any reason, for notifying the hospital or physician.

All patients are responsible for their actions if they refuse treatment or do not follow the physician's instructions.

All patients are responsible for being considerate of the rights of other patients and hospital personnel, and for assisting in the control of noise and the number of visitors. Patients are responsible for being respectful of the property of other persons and of the hospital.

All patients are responsible for following hospital rules and regulations affecting patient care and conduct.

All patients are responsible for assuring that the financial obligation of their healthcare is fulfilled as promptly as possible.

All patients are responsible for reading the Notice of Privacy Practices received upon admission.